

07/21/2020

Dear Family and Friends;

I am writing you today to inform you of our facility plan to re-open on August 3rd 2020 for limited visitation and other non-essential services. Our facility has developed policies and procedures in accordance with the directives and guidance of the PA department of Health and the CDC. Our intent is to implement this plan in a manner that will allow us to continue to keep you and your loved ones safe and healthy.

We have established the following guidelines for visitation:

- All visits will be pre-scheduled a week in advance by Kristen Workman, Activity Director. She will be contacting you starting July 27, 2020 to schedule your visit. Visits will be prioritize for residents with diseases that cause progressive cognitive decline (e.g., Alzheimer's disease) and residents expressing feelings of loneliness. Please be patient she will be contacting you for a scheduled visit as soon as possible.
- If you are unable to attend your schedule visit please call and cancel so others may reschedule in your visitation time slot.
- Visits will be Monday through Friday at the following times: 9:30am / 11:30am / 1:30pm / 3:30pm in an outdoor visitation space.
- Visits are limited to 20 minutes, this allows the facility ample time to sanitized the visitation area between visitor and provide opportunities for all residents to receive visitation.
- No more than two visitors will be permitted at any time. Children must be over the age of twelve and are counted as one visitor.
- Residents will be limited to one visit per week.
- Visitor will be required to wear a mask and use hand sanitizer located in the entrance area prior to entering the main lobby.
- All visitors will sign in and be screened and symptom-checked for exposure to and/or symptoms of COVID-19 at designated screening entrance. Any visitor that fails the screening protocols will not be permitted to visit at that time.
- Visitors will be required to wear mask and practice the universal COVID-19 precautions as put forth by CDC (washing hands, wearing mask, maintaining a 6 foot distance and avoiding physical contact.) for the entire visit and must remain in designated facility locations.

- The facility staff members who have been trained in COVID-19 infection control and prevention will assist the residents to and from the designated visitation space, and will remain present to observe the visit while providing space for confidentiality.
- Kristen can provide you with more information on the location of the visiting area and process to gain entry for your visit.

As of this writing we do not have any active cases of COVID-19 in our facility. If at any point we would develop an active or suspected case we are required to once again restrict all non-essential visitation. Also if at any point during the re-opening plan Mercer County would go into the Red Phase we are immediately required to stop all visitation.

We ask that you please have patience and cooperate with the facility protocols and staff guidance at all times during your visit. We understand how hard this has been on both you and your loved ones and we appreciate your continued patience.

Respectfully,

Mary K. Bennett NHA
Administrator